

AHP FAQs

Bank Members

1. What is happening at North Manchester General Hospital?

On 1st April 2021, Manchester University NHS Foundation Trust (MFT) will formally acquire the North Manchester General Hospital (NMGH) services.

2. What is happening at Salford Royal NHS Foundation Trust?

By September 2021, Salford Royal NHS Foundation Trust will legally acquire the Bury, Rochdale and Oldham sites and services of The Pennine Acute Hospitals NHS Trust (PAT), as part of the Northern Care Alliance NHS Group (NCA). Pennine Acute Hospitals NHS Trust (PAT) will formally be dissolved as an NHS trust and on this date the name of the group will formally change to the Northern Care Alliance NHS Foundation Trust (NCA).

3. I work DE bank shifts at North Manchester General Hospital, will I still be able to pick up shifts after 1st April 2021?

For Bank Only and fully compliant Bank Exclusive workers, you will have visibility of NHSP bank shifts at Manchester University NHS Foundation Trust (MFT).

If you are a substantive member of either Trust who also works shifts through the NHSP bank, your bank contract will align with your substantive employment contract. If that means you are moving from Pennine Acute Hospitals NHS Trust (PAT) to Manchester University Foundation Trust (MFT), then you will only be able to work shifts at MFT under your Multi-Post Holder bank contract.

You can, however, choose to apply to NHSP as a full bank member which would enable you to also access shifts at PAT and other Trusts. For more information on how to apply to become a full NHSP bank member please visit our [website](#).

4. Can I work for both Trusts?

If you are a fully compliant Bank Exclusive worker, you will be allowed to work across both Trusts, and this will be automatically updated on your My: *Bank* profile. If you are a Multi-Post Holder (Trust substantive bank member) and if you wish to work at an alternative Trust, you will need to apply to NHSP as a Bank only candidate. For more information on how to apply to become a full NHSP bank member please visit our [website](#).

5. Will my pay change?

The pay rates across the Trusts are aligned and most bank members will not see any change. If you currently avail of any incentives that are in place, these are regularly reviewed and any changes that may affect you will be communicated in the coming weeks.

6. Will my assignment code change?

No, your assignment code will remain the same. If you require a new assignment code please visit our website and download the 'new assignment code form' and then speak with the appropriate Ward/Dept manager to ask them to sign with their approval.

7. What will happen to my shifts booked from 1st April 2021?

NHSP will be migrating across all booked shifts to be worked from 1st April 2021 on to the appropriate Trust.

8. Will it affect my timesheets?

No, your timesheets will remain unaffected. All shifts worked up to and including the 31st March will be completed on the Pennine account. From 1st April 2021 they will either be on the MFT profile and you will release your timesheets in the usual way.

9. Who is my local team? What is their phone number? What is their email?

Contact details for your local NHSP team can be found below:

- [Manchester University Foundation Trust](#)
- [Pennine Acute Hospitals NHS Trust](#)

10. What incentives are there?

All Trust led incentives managed by NHSP will be available to view on the local Trust Intranet.

11. Will my long-term placement be safe?

Yes, NHSP will transfer all booked shifts, therefore you do not need to do anything further.

12. What will happen to my pension?

There will be no changes to your NHSP pension due to these Trust changes.

13. How does the car parking work?

We don't anticipate there to be any changes to car parking arrangements at any of the Trusts.

TRUST Users FAQs (Shift bookers/timesheet authorisers)

1. I use Our:Bank to send out the shifts for bank workers, will there be any changes for me?

From 1st April, you will continue to use the Our:Bank system, however in the coming weeks we will issue you with new login details that will provide access to your existing wards and departments within the new Trust structures.

As part of the preparation for your new system access, it is important that you authorise any timesheets for your bank staff in a timely manner to ensure there are none outstanding at the point of transition.

2. What if I don't sign off all the timesheets in my old account?

If you do not complete the sign off for all of the timesheets through your existing Our:Bank login, bank members will experience a delay in payment for the shifts that they have worked, as there will need to be a manual reconciliation of the timesheets. To avoid this, please ensure that you authorise any timesheets for your bank staff in a timely manner to ensure there are none outstanding at the point of transition.

3. Will my ward/departmental bookings / range request bookings still be on the system?

Yes, NHSP will be migrating shifts onto your new Our:Bank profile therefore this will remain unchanged.

4. Who is my local team? What is their phone number? What is their email?

Contact details for your local NHSP team can be found below:

- [Manchester University Foundation Trust](#)
- [Pennine Acute Hospitals NHS Trust](#)

Please note that the NHSP onsite team will be returning to the NMGH office from 1st March to support with these projects.

5. Will I still be able to use my regular NHSP bank workers?

Yes. All NHSP bank workers between North Manchester General Hospital (when part of MFT) and Pennine will be available for you to book.

6. Will it affect my timesheets?

Timesheet approval process will be unchanged, this routine should be actioned weekly. Your local NHSP trust team is available to train Trust Users where required.

7. Can substantive pick-up bank shifts locally?

If you are a substantive member of either Trust who also works shifts through the NHSP bank, your bank contract will align with your substantive employment contract. If that means you are moving from Pennine Acute Hospitals NHS Trust (PAT) to Manchester University Foundation Trust (MFT), then you will only be able to pick up shifts at MFT under your Multi-Post holder bank contract. You can, however, choose to apply to NHSP as a full bank member which would enable you to also access shifts at PAT and other Trusts. For more information on how to apply to become a full NHSP bank member please visit our website.